



CONTAINER DELIVERY/ PICK-UP IN ROSTOCK

Explanation of the process for customers delivering Containers in Rostock by road:

1. The Company informs RTM about upcoming deliveries and pick up´s of Container by E-Mail to rtm-terminal@portofrostock.de and Check-In Rostock checkin.rostock@ttline.com. Please make sure that the E-Mail includes the ILU Code and the ferry departure information.
2. The driver delivers the Container via the Southern Gate entry into the terminal.
3. The driver reports at the RTM Container dispatching with the E-Mail request for the lift of his company.
4. RTM then lifts the Container and the costs are forwarded via Euroports to TT-Line. The customer is invoiced with lift charges with the seafreight by TT-Line.

CONTACTS:

RTM Operations: rtm-terminal@portofrostock.de/ +49 381/6662 222

RTM Direct Contact person: Robert Lemke Robert.lemke@portofrostock.de/
+49 381 6662 340

TT-Line Check-In Rostock: checkin.rostock@ttline.com/ +49 381 6707930